Stone Lid Policy

PennCovers strongly recommends that you have the stones over the cover vault removed prior to our arrival. If PennCovers needs to remove said lids, we do not assume any liability if the stones are chipped, cracked, or damaged in any way. If a third technician is required to help in the removal, you will be billed for that technician (\$195 per hour) for the entirety of the service. Please note some stones are simply too big to be removed, those stones MUST be removed before our arrival.